

<DateProcessed>

**Creditor:** <Customer.Name>

**Original Creditor:** <Customer.Name>

**Account Number:** <Number>

## Fraud Notification

<FirstNameFirst>:

ERC® has received your fraud notification. Your account has been placed on hold with our office.

Please visit the Verizon Fraud website to file a claim online at [www.verizon.com/fraud](http://www.verizon.com/fraud).

You may also contact Verizon regarding fraud at the below phone numbers:

- Wireless Customers, Press Option 3
  - 888-483-7200
- Landline Customers, Press Option 3
  - 877-462-5825

After contact has been made with Verizon either by their website or by phone, all claims will be investigated and responded to within 21 days.

James Cecil, Senior Vice President of Operations

**North Carolina Residents:** North Carolina Department of Insurance Permit Number: 103967.

Enhanced Recovery Company, LLC, Doing Business As, ERC® and/or Enhanced Resource Centers  
8014 Bayberry Road | Jacksonville, FL | 32256

Office Hours (Eastern Time): Mon-Thurs: 8:00 am - 11:00 pm, Fri: 8:00 am - 10:00 pm, Sat: 8:00 am - 8:00 pm  
(800) 403-7816 | [www.ercbpo.com/help](http://www.ercbpo.com/help)

**This communication is from a debt collector and is made for the limited purpose of responding to your notification and is NOT an attempt to collect a debt.**